

Learn what you can do with a *my* Social Security account



Securing today
and tomorrow

If you do not receive benefits, you can:

- request a replacement Social Security card (if you meet certain requirements);
- check the status of your application or appeal;
- get your *Social Security Statement*, to review:
 - estimates of your future retirement, disability, and survivors benefits;
 - your earnings once a year to verify the amounts that we posted are correct; and
 - the estimated Social Security and Medicare taxes that you have paid.
- get a Benefit Verification Letter stating that:
 - you never received Social Security benefits, Supplemental Security Income (SSI), or Medicare;
 - you received benefits in the past, but do not currently receive them. The letter will include the date your benefits stopped and how much you received that year; or
 - you applied for benefits, but have not received an answer yet.

If you receive benefits or have Medicare, you can:

- request a replacement Social Security card (if you meet certain requirements);
- report your wages if you work and receive Disability Insurance benefits;
- get your Benefit Verification Letter;
- check your benefit and payment information and your earnings record;
- change your address and phone number;
- start or change direct deposit of your benefit payment;
- request a replacement Medicare card; and
- get a replacement SSA-1099 or SSA-1042S for tax season.

A *my* Social Security

account is where you go to check your Social Security information and conduct business with us.

To establish an account, customers must meet the following criteria:

- have a valid email address;
 - be at least 18 years of age;
 - have an SSN; and
 - U.S. mailing address
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Our commitment to protect you

You can be confident we protect your personal information 24/7 on all our methods of service. We have implemented a best-in-class cybersecurity program. It controls access to your information with real-time identity verification and other security practices.