### Maximize Your Protection Now!

## Enroll NOW to purchase the optional Extended Labor Water Heater Warranty

Congratulations and thank you for choosing PSE&G's water heater replacement program.

- Sign up below for the PSE&G Extended Labor Warranty.
- PSE&G Extended Labor Warranty covers all labor costs associated with warranty replacement AO Smith Water Heaters.
- The cost is less than three cents a day for up to 12 years of coverage.

#### Please provide the model and size of your new AO Smith water heater. (model listing on the back cover of the brochure)

AO Smith model:\_\_\_\_\_ Gallons\_\_\_\_\_ Gallons\_\_\_\_\_ 6 Year Model – \$69 + Tax 8 Year Model – \$79 + Tax 10 Year Model – \$99 + Tax 12 Year Model – \$129 + Tax NJ sales tax not included.

PSE&G Account Number

Street Address

City

State Zip Code

Area Code/Phone Number

### <u>X</u>

Signature

\*WorryFree optional services are subject to review and approval of competitive service balance history and only available to customers in PSE&G's service area. You can find other providers in your local phone directory. PSE&G will use an authorized licensed plumber to replace your water heater.

After the one-year basic warranty expires, PSE&G's extended labor warranty should go into effect for any eligible tank that fails within the manufacturer's warranty period. PSE&G's designated contractor shall provide a new tank of similar design and PSE&G will cover the full labor cost of the water heater replacement, excluding permit fees, subject to the terms and conditions of the offer detailed in this PSE&G Extended Labor Warranty brochure.

### Warranty Coverage Information

These are the AO Smith tank type water heater models eligible for the purchase of PSE&G's Extended Labor Warranty.

AO Smith Water Models 40- or 50-gallon units		
8 Year	10 Year	12 Year
HWR	HWR-10	HWR-12
HWRL	HWRL-10	HWRL-12
HWRT	HWRT-10	HWRT-12
HWRX	HWRX-10	HWRX-12
HNT	HNT-10	HNT-12
HNS	HNS-10	HNS-12
	40- or 50-g 8 Year HWR HWRL HWRT HWRX HNT	40- or 50-Ballon units8 Year10 YearHWRHWR-10HWRLHWRL-10HWRTHWRT-10HWRXHWRX-10HNTHNT-10

# PSE&G Extended Labor Warranty does not cover:

- Other brands and other AO Smith Water Heaters not listed above
- Tankless water heaters
- Power Vent water heaters
- Direct Vent water heaters
- Water heaters larger than 50 gallons
- Water heater warranty repairs and parts replacement



Public Service Electric and Gas Company 80 Park Plaza, Newark, NJ 07102 1-800-539-PSEG (7734) • pseg.com/beworryfree

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# Extended Labor Warranty for Your New Water Heater

Thank you for choosing PSE&G for your water heater replacement needs.

Your water heater comes with a manufacturer's standard warranty that covers parts and labor for one year.

We are pleased to offer the option of an Extended Labor Warranty\* that provides added labor protection if your tank fails after the manufacturer's standard one year warranty. (The Extended Labor Warranty does not cover parts.)

Enroll now for PSE&G's Extended Labor Water Heater Warranty!

\*The purchase of PSE&G's Extended Labor Warranty can be made on the day of the installation or at a later date for a period of up to one (1) year from the date of installation.







This PSE&G Extended Labor Warranty brochure is a contract and sets forth and describes certain valuable rights available to customers and the limitations on those rights. By signing the receipt for PSE&G's replacement services that include the Extended Labor Warranty charge, the customer agrees to be bound by terms described in the PSE&G Extended Labor Warranty brochure.

### **Terms and Conditions**

- PSE&G's Extended Labor Warranty coverage is only available to the original customer who purchased the water heater replacement from PSE&G. it is not transferable to new residents of the premise served by the original water heater.
- 2. PSE&G's Extended Labor Warranty coverage is effective as of the original installation date, regardless of whether the coverage is purchased at the time of the original installation or purchased separately on a subsequent date within one year from the original installation date.
- 3. PSE&G's Extended Labor Warranty coverage period is dependent upon the tank warranty offered by the manufacturer and will expire after 6, 8, 10 or 12 years following the original installation date, depending on the water heater model purchased.
- 4. PSE&G's Extended Labor Warranty covers the standard replacement labor charges only. The standard labor charges are defined to include: delivery and installation of a new water heater similar in size and design to the original model, labor and incidental materials necessary to connect the new tank to the original piping connections with minimal modification, disposal of the original tank, and clean-up of the work area.
- 5. The cost of obtaining all municipal permits in connection with the replacement of the covered tank is not covered by the Extended Labor Warranty.
- 6. The cost of any additional plumbing services required to bring the installation to current code or to relocate the tank is not covered by the Extended Labor Warranty..
- PSE&G's Extended Labor Warranty coverage is subject to the same terms and conditions of the manufacturer's tank replacement warranty. If the manufacturer declines to provide warranty coverage to replace the water heater, PSE&G will not cover the labor cost to replace it.
- 8. The balance of the original water heater replacement charge must be current or paid in full for you to be eligible to receive covered Extended Labor Warranty coverage.
- 9. PSE&G's Extended Labor Warranty coverage is only applicable if PSE&G or its designated contractor replaces the defective water heater.
- 10. PSE&G's Extended Labor Warranty coverage may not be purchased on water heaters installed by contractors other than those authorized by PSE&G.

- 11. PSE&G's Extended Labor Warranty coverage must be purchased within one year of the original tank installation. Customers may be prohibited from purchasing the Extended Labor Warranty coverage if they have an outstanding balance for other WorryFree service charges at the time of purchase.
- 12. Should the original water heater be replaced under the terms of PSE&G's Extended Labor Warranty, the future coverage period for labor is limited to the start and end dates of the original Extended Labor Warranty coverage.

#### Disclaimer - IMPORTANT - PLEASE READ

- 1. Other than the PSE&G Extended Labor Warranty defined by the terms and conditions expressly stated above, neither PSE&G nor its affiliates make any warranties of any kind, whether implied or direct, including warranties of merchantability and fitness for a particular purpose.
- 2. PSE&G's total liability to the customer for all claims or suits of any kind, whether based upon contract, tort (including negligence), warranty, strict liability or otherwise for any losses, damages, costs or expenses of any kind whatsoever arising out of, resulting from, or related to the performance or breach of this Extended Labor Warranty contract shall under no circumstances, exceed the cost of both labor and material to replace one failed water heater installed by PSE&G's designated contractor.
- 3. PSE&G shall not, under any circumstances, be liable for any special, indirect, incidental, punitive, or consequential losses, damages, costs or expenses whatsoever (including, but not limited to, lost or reduced profits, revenues, efficiency, productivity, bonding capacity, or business opportunities, or increased or extended overhead, operating, maintenance or depreciation costs and expenses).
- 4. Should governmental regulations or industry standards prohibit the manufacturer from furnishing a comparable model for replacement under this warranty, the owner will be furnished with the closest comparable water heater meeting the current governmental regulations and industry standards. A supplementary fee may be assessed to cover the additional cost associated with the changes made to meet applicable regulations and standards.

### **PSE&G Discretion**

When undertaking any warranty work, PSE&G (at its sole and absolute discretion) may choose to suspend any warranty work or choose not to perform the warranty replacement for reasons related to safety or discovery of unforeseen conditions, and shall not be required to start or resume any warranty work until all PSE&G safety concerns and/or unforeseen conditions have been resolved to PSE&G's complete satisfaction.



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PSE&G WORRYFREE® SERVICES CENTER PO BOX 1757 WFT7 NEWARK, NJ 07101-9680 For Warranty Service call > 1.800.539.7734