



Attention: Customers who use electrically operated

# Life-sustaining equipment

If you (or a member of your household) rely on electricity to operate life-sustaining equipment, such as a respirator or dialysis machine, it is important that you notify PSE&G. When notified, PSE&G will send you a form that must be completed and signed by the prescribing medical professional every year to verify the use of life-sustaining equipment. Once the form is returned and approved by PSE&G, your account will have an indicator that life-sustaining equipment is used in your home.

**To download a form or learn more, visit [pseg.com/life](https://www.pseg.com/life) or call PSE&G at 1-800-436-PSEG (7734)**



**PSE&G**

# More Information for Customers with Life-Sustaining Equipment

If your PSE&G account has an approved designation of life-sustaining equipment, you can expect the following:

- When the risk of power outages is high due to forecasted severe weather, we will notify you by telephone of the potential for outages and the need for a contingency plan. Restoration times cannot be guaranteed. It is your responsibility to make sure that PSE&G has an appropriate telephone number at which we can reach you. To update your primary phone number, log in to *My Account* at pseg.com, hover over the *My Account* tab, and click on “My Profile.”
- During power outages that affect your area, PSE&G will call you to provide outage and restoration information. For additional email and/or text alerts about power outages and restoration updates, sign up for *MyAlerts* by texting “REG” to 47734 (4PSEG) or logging in to *My Account* at pseg.com.

**Important:** If life-sustaining equipment is used in your home, you should have a backup plan, such as a generator or an alternate location with electric service to which you can go, so that you can continue to use your medical equipment in the event of lost power to your residence.

At all times, if you believe you are experiencing, or will experience, a medical emergency, you should call 9-1-1 immediately.

**Also consider signing up for the Register Ready program, New Jersey’s special needs registry for disasters. To register, call 2-1-1 or visit [registerready.nj.gov](https://registerready.nj.gov)**

