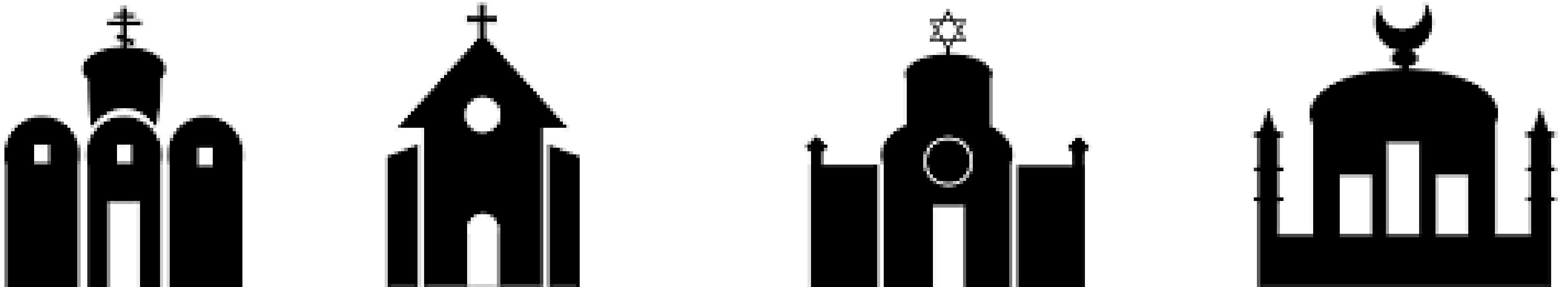


# PSE&G Presents

Payment Assistance Outreach (PAO)  
NJ Payment Assistance Programs (Houses of Worship)  
December 13, 2022 at 11 am



# WELCOME

# ROSA PAGNILLO- **LÓPEZ**

PSE&G Process Lead:  
Payment Assistance Outreach (PAO)

# AGENDA

- 01 WELCOME  
Rosa Pagnillo-López
- 02 RELIGIOUS CREDIT  
Vashesh Sooknanan
- 03 PSE&G DIRECT INSTALL PROGRAM  
Christopher Barker
- 04 PSE&G COLLECTIONS  
Christy Barone
- 05 NJ ENERGY ASSISTANCE PROGRAMS  
Claire Bartolomeo
- 06 PSE&G ENERGY EFFICIENCY PROGRAMS:  
NJ Comfort Partners/PSE&G Home Weatherization  
Lilia Diaz
- 07 Q &A



**AFTER TODAY'S WEBINAR PLEASE SEND YOUR  
QUESTIONS ABOUT THE ENERGY PROGRAMS TO:**  
[pao@pseg.com](mailto:pao@pseg.com)

# RELIGIOUS CREDIT

# VASHESH SOOKNANAN

PSE&G Business Consultant Pricing

# Religious Credit

- ONLY APPLIES TO THE HOUSE OF WORSHIP
- ONLY APPLIES TO THE RATE CLASS GLP
- MAXIMUM CREDIT IS \$53.31 (TAXES INCLUDED)



- TO APPLY FOR RELIGIOUS CREDIT, EMAIL [LARGECUSTOMERSUPPORT@PSEG.COM](mailto:LARGECUSTOMERSUPPORT@PSEG.COM) AND AN APPLICATION WILL BE PROVIDED.
- WHEN SUBMITTING YOUR APPLICATION PLEASE INCLUDE, THE APPLICATION AND A COPY OF YOUR ST5(STATE EXEMPTION CERTIFICATE).
- THE APPLICATION WILL BE REVIEWED AND APPROVED AFTER MEETING THE REQUIREMENTS.

- DEPENDING ON THE DATE YOUR ST5 WAS APPROVED AND TIME AT LOCATION, YOU CAN QUALIFY FOR A CREDIT DATING BACK TO SIX YEARS FROM APPROVAL OF APPLICATION.

(d) **Religious Houses of Worship Service:** Where electric supply is provided by Public Service to a customer where the primary use of service is for public religious services and customer applies for and is eligible for such service, the customer's monthly bill will be subject to a credit of \$0.0500 (\$0.0533 including SUT) per kilowatt-hour but not to exceed \$50.00 (\$53.31 including SUT) in any billing period.

The customer will be required to sign an Application for Religious Houses of Worship Service certifying eligibility. Upon request by Public Service, the customer shall furnish satisfactory proof of eligibility for service under this Special Provision.

# PSE&G DIRECT INSTALL PROGRAM

# CHRISTOPHER BARKER

PSE&G Associate Program Support Manager



# Program Overview

**Direct Install Program:** Designed to maximize the implementation of comprehensive, cost-effective, energy efficient measures for eligible customers in the PSE&G service territory.

## Objectives:

- Promote energy efficiency.
- Achieve low installation costs.
- Achieve short payback periods.
- Minimize out-of-pocket costs to the customer.





# Program Overview Cont.

The customer will receive a detailed project proposal form from the program that details the scope of the project and the costs involved, including what their customer payment will be.

Minimum hassle or time is required of the customer as the contractor will submit all the paperwork to program staff in addition to completing the installation.

## Program Benefits

- Free facility assessment.
- Installation of approved energy-saving equipment.
- Inspections to assure quality and savings.
- Reduction in energy consumption and costs.





# Customer Eligibility

## Parameters

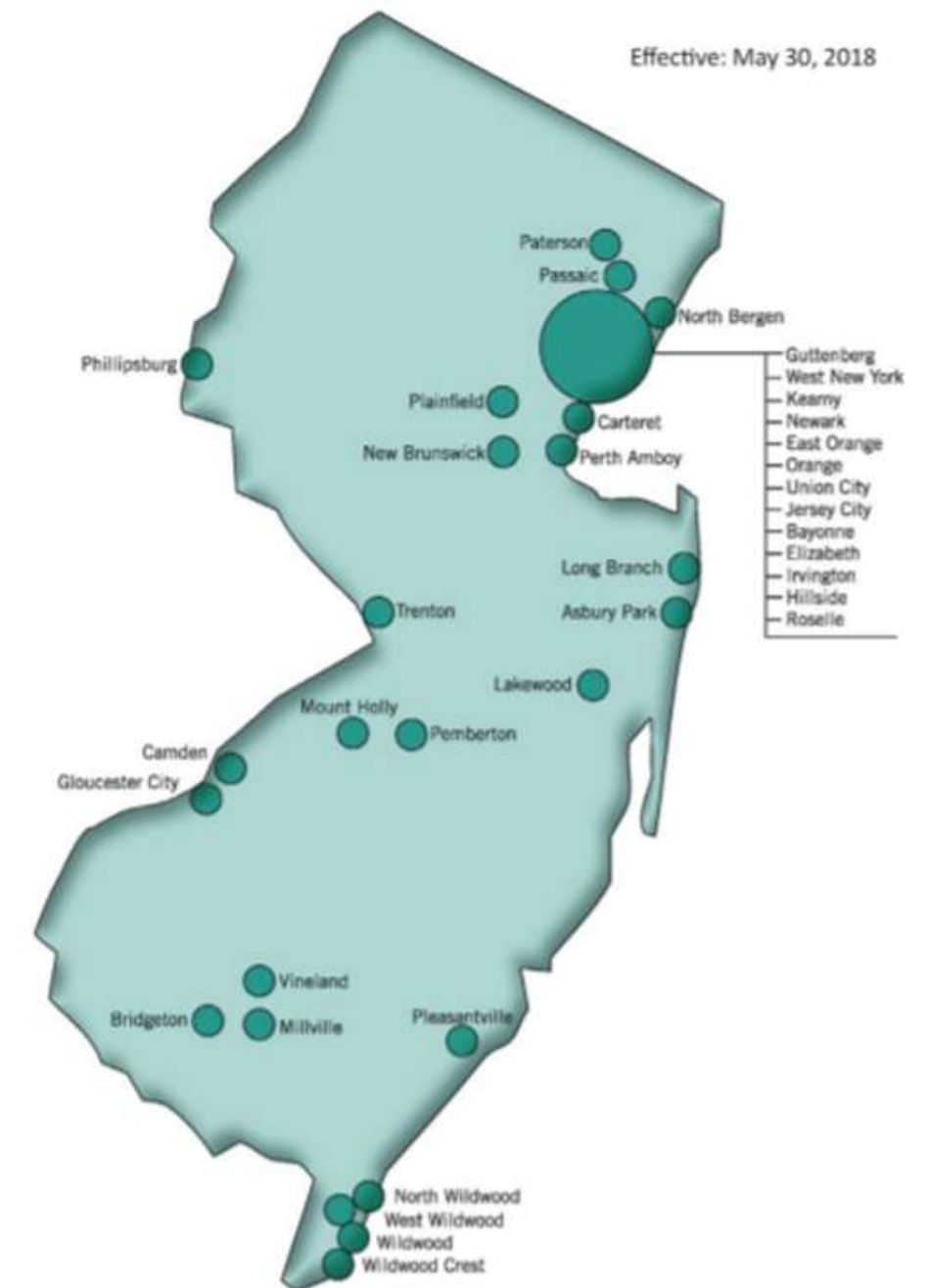
### Customers must:

- Have an average demand of less than 200 kW.
- Must be an electric and/or gas PSE&G customer.
- Multifamily or mixed-used buildings are not eligible
- No 'double dipping' - receiving incentives from more than one utility or program for the same project (Midstream is the only exception).

### Electric Utilities



### UEZ in NJ



# Incentive Calculation Formula

## Direct Install Incentive Design

The Small Business Direct Install (SBDI) program will provide rebates and access to financing to small non-residential customers for the installation of various Energy Conservation Measures (ECMs) including but not limited to lighting, controls, refrigeration, heating, and air conditioning updates. All rebates are subject to availability of funds. Eligible ECMs have been grouped into the following four measure categories:

**Lighting:** Lighting Measures, Lighting Controls, Refrigerator LED Lighting, etc.

**Electric HVAC:** Electric HVAC, HVAC – AC, Fuel Use Economizer - HVAC AC Compressor, & HVAC - Heat Pump

**Electric Other:** Refrigeration, Food Service, Pumps & Motors, Custom Electric ECMs, etc.

**Gas:** Boilers, Furnaces, Gas Water Heaters, Food Services, Custom Gas ECMs, etc.

Project incentives are calculated based on the following factors:

- **Customer Tier:** Customers in underserved markets such as small businesses up to 100kW average annual demand, or customers up to 200kW average annual demand in Urban Enterprise Zones, opportunity zones or owned and operated by a local government, and K-12 public schools will be eligible for Tier 1 Incentives. All other customers up to 200kW average annual demand will be eligible for Tier 2 incentives.
- **% of Project Cost:** Incentives will be paid as a % of installed measure cost for each measure category.
  - **Lighting Tiers:** Lighting incentive % will change based on the % of Total Energy Savings coming from the lighting measure category. Electric and gas annual savings will be converted to MMBtu to calculate the Lighting Tier.
- **Incentive Caps:** Incentive totals are subject to an overall cap at a \$/kWh or \$/Therm basis, at the measure category level.



# Current Incentive Calculation Formula

Effective Date 07/01/2022 for Single Fuel Territory & for Dual Fuel Territory

<b>Customer Tier 1 (0-100kW)</b>			
	<b>% Savings from Lighting</b>	<b>% Incentive</b>	<b>Incentive Cap</b>
Lighting Tier 1	> 80%	50%	\$0.60
Lighting Tier 2	>= 60% --- <= 80%	60%	\$0.60
Lighting Tier 3	< 60%	70%	\$0.60
Electric HVAC		80%	\$10.00
Electric Other		70%	\$1.00
Gas		80%	\$30.00
<b>Customer Tier 2 (101-200kW)</b>			
	<b>% Savings from Lighting</b>	<b>% Incentive</b>	<b>Incentive Cap</b>
Lighting Tier 1	> 80%	40%	\$0.60
Lighting Tier 2	>= 60% --- <= 80%	50%	\$0.60
Lighting Tier 3	< 60%	60%	\$0.60
Electric HVAC		70%	\$10.00
Electric Other		60%	\$1.00
Gas		70%	\$30.00

# Sample of Incentive Calculation for Tier-1 Non-Profit Project

Measure Type	kWh Savings (1)	% of kWh Savings (2)	Measure Cost (3)	% Incentive (4)	Base Rebate (5)	\$/kWh Incentive Cap (6)	\$/kWh Base Rebate (7)	Capped Rebate (8)
Lighting	50,000	92.80%	\$18,715	50%	\$9,357.50	\$0.60	\$0.19	\$9,357.50
Electric HVAC	3,869	7.20%	\$50,000	80%	\$40,000.00	\$10.00	\$10.34	\$38,690.00
Total	53,869		\$68,715					\$48,047.50
								69.96%
(2) - Measure Category kWh Savings / Total kWh Savings								
(4) - % of measure cost to allocate as rebate; Values will vary by measure category & Lighting Tiers								
(5) - Base Rebate = (3) * (4)								
(6) - \$/kWh incentive cap; Values will vary by measure category								
(7) - Base Rebate \$/kWh = (5) / (1)								
(8) - Final Rebate applied after Incentive Cap								
If (7) < (6) => (5)								
If (7) > (6) => (6) * (1)								
*** Lighting is incentivized at the Base Rebate as the Base Rebate \$/kWh is below the \$/kWh Incentive Cap.								
i.e. Measure Cost of \$18,715 * 50% Incentive = Base Rebate of \$9,357.50								
*** Electric HVAC is incentivized at the Capped Rebate as the Base Rebate \$/kWh is above the \$/kWh Incentive Cap.								
i.e. kWh savings of 3,869 * \$10/kWh Incentive Cap = Capped Rebate of \$38,690.00								

# Direct Install Process Flow



# Direct Install Program Vendors

Vendors Listed below exclusively serve all government and non-profit entities. In addition to small business customers located in towns with Urban Enterprise Zones (UEZ).

Vendor Name	Counties Served	Contact Information
<b>Tri-State Light &amp; Energy</b>	Essex, Mercer, and Union	Email: <a href="mailto:psegenergysaver@TSLE.com">psegenergysaver@TSLE.com</a> Phone: 610-789-1900
<b>Facility Solutions Group (FSG)</b>	Bergen, Camden, Hudson, Ocean and Somerset	Email: <a href="mailto:psegdirectinstall@fsgi.com">psegdirectinstall@fsgi.com</a> Phone: 888-96FSGNJ (888-963-7465)
<b>Donnelly Energy</b>	Burlington, Gloucester, Hunterdon, Middlesex, Monmouth, Morris, and Passaic	Email: <a href="mailto:JAvallone@donnellyenergy.com">JAvallone@donnellyenergy.com</a> Phone: 862-400-2838

# PSE&G CREDIT & COLLECTIONS

# CHRISTY BARONE

PSE&G Manager:  
Credit and Collection

# Collection – Helping people avoid shut-off

## Your energy bill

### Message Center

#### \*\* SHUT-OFF NOTICE \*\*

1-800-357-2262 (Mon-Fri, 7:30 AM - 8:00 PM)

Your service is currently in danger of being shut off. \$943.82 is due immediately. Note further that an additional \$19.60 is now past due and must be paid by 11/30/2022 or \$963.42 will be required to avoid shut off. A statement of customer rights and fees is shown on the reverse side.

Si en el futuro usted desea recibir la notificación de desconexión de servicio en español, por favor llame al 1-800-357-2262.

If you or any member of your household rely on electricity to operate life sustaining equipment, please notify PSE&G. For more information, visit [pseg.com/life](https://www.pseg.com/life) or call 1-800-436-PSEG.

- When a customer is in danger of being disconnected OR has been disconnected and needs to have their service restored they will have a “Shut-Off Notice” on their bill, in red.
- They need to satisfy the amount due with a combination of a payment and a DPA (Deferred Payment Agreement).
- A DPA down payment will vary based on the customers payment history but generally 50% is an average.
- The customer with the shut-off notice would be required to pay \$481.71 to avoid a disconnection or to be reconnected and agree to pay the balance over 12 months.

# NJ ENERGY ASSISTANCE PROGRAMS



# CLAIRE BARTOLOMEO

PSE&G Supervisor:  
Payment Assistance Outreach

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

## A FEDERAL PROGRAM HELPING NJ HOUSEHOLDS PAY FOR HEATING COSTS

- Household size and income determine benefit

## SUPPLEMENTAL BENEFITS

- Cooling Benefit – *Doctor's Note* Required
- Emergency Assistance
  - Gas/Electric Heating Accounts (Begins Mar 16th)

## INCOME LIMITS (MONTHLY GROSS)

- Household Size of 4
  - \$6,662

## APPLICATION TERM (ANNUALLY: OCT 1ST - JUN 30TH)

- Intake Agency
- (800) 510-3102 or 211
- [pseg.com/energyassistance](https://pseg.com/energyassistance)
- Available at PSE&G Customer Service Centers



# UNIVERSAL SERVICE FUND (USF)

A STATE-FUNDED PROGRAM PROVIDING A MONTHLY CREDIT TO NJ HOUSEHOLDS FOR ELECTRIC & GAS COSTS

- Benefits are based on consumption and income
  - \$5 to \$180 credit for each utility
- Fresh Start Program (FSP):
  - Auto-enrolled if past due \$60 or greater
  - Forgives past due balance
  - Must pay monthly charges for 12 months
  - Through September 2023
- If customer moves, must recalculate benefit

INCOME LIMITS (MONTHLY GROSS)

- Household Size of 4
  - \$9,250

APPLICATION YEAR-ROUND

- One application for LIHEAP and USF



# PAYMENT ASSISTANCE GAS & ELECTRIC (PAGE)

A STATE-FUNDED FINANCIAL ASSISTANCE PROGRAM THAT HELPS ZERO-TO-MODERATE INCOME HOUSEHOLDS PAY THEIR PAST DUE GAS AND/OR ELECTRIC BILLS

- Must have a past due of at least \$100
  - \$400 utility credit (Low-Income)
    - Can receive LIHEAP/USF
  - \$700 utility credit (Moderate Income)
- Applicants can apply once in 12 mo. from the grant award date
- Available to undocumented households

## INCOME LIMITS (ANNUAL GROSS)

- Household Size of 4
  - \$133,237
- Should not have \$15,000 or more in liquid assets

## APPLICATION YEAR-ROUND

- Intake Agency
- (732) 389-2204
- [www.njpoweron.org](http://www.njpoweron.org)
- Available at PSE&G Customer Service Centers





# NJ SHARES

## ASSISTS NJ HOUSEHOLDS WHO DO NOT QUALIFY FOR FEDERAL OR STATE ENERGY PROGRAMS

- Up to \$700 for gas and up to \$700 for electric service
  - At least a \$100 good faith payment w/in previous 90 days
  - Households that do not qualify for LIHEAP and USF
    - Must present denial notice
- Up to \$500 for gas and up to \$500 for electric service through SMART Utility Assistance Grant
  - Supplemental for those who have applied to LIHEAP, USF, and/or PAGE, received a determination and continue to have an outstanding balance.
- Available to undocumented households
- Applicants can apply once in a calendar year for both programs

## INCOME LIMITS (MONTHLY GROSS)

- Household Size of 4
  - NJ SHARES Energy Assistance Grant - \$9,250
  - NJ SHARES SMART Utility Assistance Grant - \$11,103

## APPLICATION YEAR-ROUND

- Intake Agency
- 866-NJSHARES (657-4273)
- [njshares.org](https://njshares.org)



# NJ LIFELINE

## ELIGIBILITY REQUIREMENTS

- Age 65 or older, or Disabled individuals ages 18 - 64
- And, receiving Social Security Disability Title II benefits

## ONE-TIME ANNUAL BENEFIT

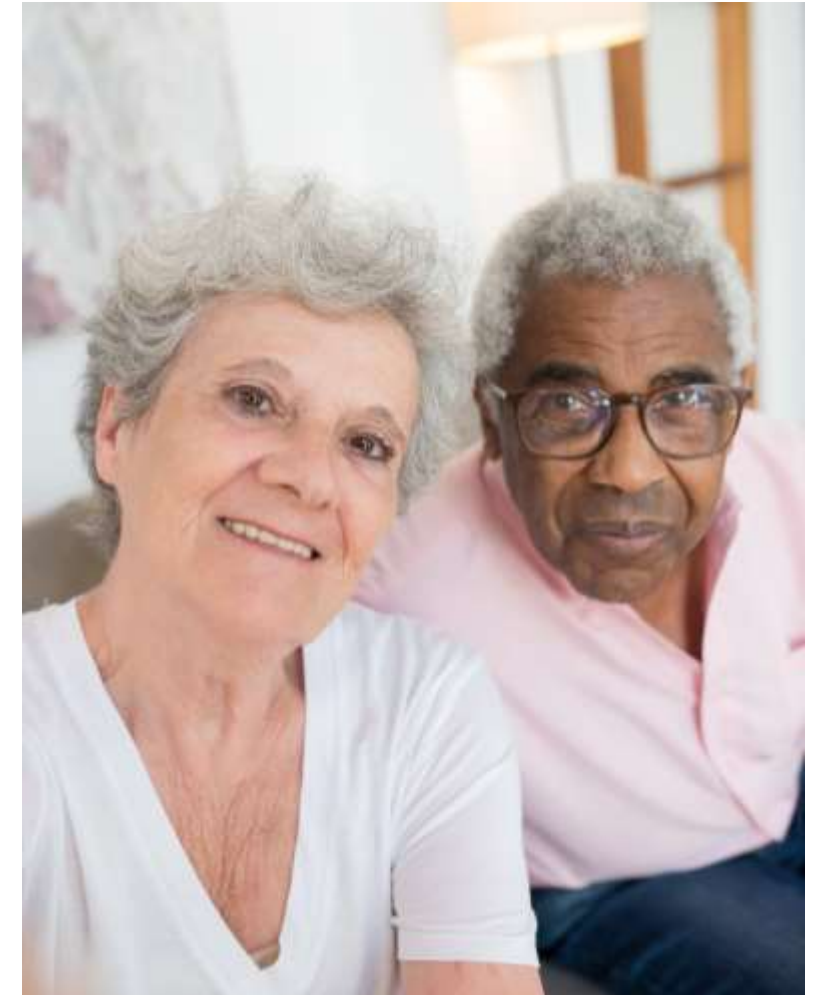
- \$225

## INCOME LIMITS (Not Household Income) \*As of 1/23

- No more than \$42,142 (Single)\*
- No more than \$49,209 (Married)\*

## APPLICATION YEAR-ROUND

- 1-800-792-9745
- [aging.nj.gov](https://aging.nj.gov)
- Pharmaceutical Assistance to the Aged and Disabled (PAAD) beneficiaries auto-enrolled
- Available at PSE&G Customer Service Centers



# ELIGIBILITY DOCUMENTS

OTHER DOCUMENTS MAY BE REQUESTED TO DETERMINE PROGRAM ELIGIBILITY

PROGRAM	LIHEAP	USF	PAGE	NJ SHARES	NJ LIFELINE
State ID (Undocumented: Government ID)			X		
SS Card	X	X	X	X	X
Proof of Income	X	X	X	X	X
Proof of Residence	X	X	X	X	X
Utility Bill	X	X	X	X	X



**BERGEN COUNTY**

**Greater Bergen County Community Action Inc.**  
294 Union St. Hackensack, NJ 07601  
(201) 488-5100, ext. 2, Fax (201) 342-7452  
Mon. and Wed. 9 am – 3 pm  
Mail applications: GBICA LIHEAP  
535 Midland Ave. Garfield, NJ 07026  
liheap@greaterbergen.com

**Greater Bergen Community Action  
@ PSE&G Hackensack CSC**  
214 Hudson St. Hackensack, NJ 07601  
Thurs. 9 am – 12 pm; 1 pm – 3 pm

**BURLINGTON COUNTY**

**Burlington County CAP**  
1 Van Sciver Park Way, Willingboro, NJ 08046  
(609) 835-4329 option \*4076  
Mon. – Fri. 9 am – 5 pm  
All Applications Mail to:  
718 S Route 130 Burlington, NJ 08016  
homeenergy@bccap.org

**CAMDEN COUNTY**

**Camden County Council on Economic Opportunity (OE0)**  
Point Plaza, 5287 Route 70, Suite A, Pennsauken, NJ 08109  
(856) 910-1180 or (856) 964-6887, Fax (856) 910-1186  
Mon. – Fri. 9 am – 4 pm  
or 538 Broadway, Camden, NJ 08103  
or 555 Blackwood Clementon Rd.  
Lindenwold, NJ 08021  
Mon. – Fri. 9 am – 4pm  
waphea@cccceo.com

**Hispanic Family Center of Southern NJ, Inc.**  
2850 Federal St. Camden, NJ 08105  
(856) 541-2717 ext. 313, Fax (856) 365-1862  
Mon. – Fri. 8:30 am – 4:30 pm  
lvillatoro@hispanicfamilycenter.com

**ESSEX COUNTY**

**La Casa De Don Pedro**  
317 Roseville Ave. Newark NJ 07107  
(973) 485-0795 or (973) 485-9984  
Mon., Tues., Thurs. 9 am – 4 pm; Wed. 9 am – 6 pm  
Drop off only on Fri. 9 am – 5 pm  
Mail and email applications to:  
P.O. Box 7118, Newark, NJ 07107  
energyasst@lacasanwk.org

**United Community Corporation (UCC)**

Energy Assistance Department 106 Ann  
St. Newark, NJ 07105 (973) 642-0181  
Ext. 5712  
Mon. – Fri. 9 am – 5 pm  
Mail or email applications to:  
P.O. Box 8217, Newark, NJ 07103  
liheapdocs@uccnewark.org

**ESSEX COUNTY**

**La Casa De Don Pedro @ PSE&G Newark CSC**  
80 Park Plaza, Newark, NJ 07102  
Mon. & Thurs. 8 am – 4 pm; Fri. 8 am – 3 pm

**La Casa De Don Pedro @ PSE&G West Orange CSC**  
59 Main St. West Orange, NJ 07052  
Tues. & Wed. 8 am – 4 pm

**GLOUCESTER COUNTY**

**Gateway CAP**  
901 North Delaware St. Paulsboro, NJ 08066 (856)  
423-0040, Fax (856) 423-2537  
Mon., Tues., Thurs., Fri. 9 am – 3:30 pm;  
Wed. Closed  
GloucesterSSD@gatewaycap.org

**Hispanic Family Center of Southern New Jersey**  
21 Delaware St. Woodbury, NJ 08096  
(856) 848-7150 ext. 412, Fax (856) 848-7152  
Mon. – Fri. 8:30 am – 4:30 pm  
lvillatoro@hispanicfamilycenter.com

**HUDSON COUNTY**

**Bayonne Economic Opportunity Foundation (BE0F)**  
555 Kennedy Boulevard, Bayonne, NJ 07002  
(201) 437-7222, Fax (201) 437-7220  
Mon. – Thurs. 8:30 am – 4 pm;  
Fri. 8:30 am – 3:30 pm  
Mail application to:  
P.O. Box 1032, Bayonne, NJ 07002  
information@beof.org

**BE0F @ PSE&G Bayonne CSC**  
608 Broadway, Bayonne, NJ 07002  
Mon. – Fri. 9 am – 1 pm

**P.A.C.O. Energy Conservation Department**  
346 Central Ave. Jersey City, NJ 07307  
Mon. – Fri. 9 am – 4 pm  
(201) 217-0583  
Toll-Free 1-844-722-6432  
LIHEAP@pacoagency.org

**P.A.C.O. @ PSE&G Jersey City CSC**  
35 Journal Square Suite #2, Jersey City, NJ 07306  
Tues. & Thurs. 9 am – 4 pm

**P.A.C.O. @ PSE&G North Bergen CSC**  
5665 John F. Kennedy Blvd. North Bergen, NJ 07047  
Tues. & Thurs. 9 am – 4 pm

**HUNTERDON COUNTY**

**NORWESCAP, Inc.**  
84 Park Ave. Flemington, NJ 08822  
908-782-0612, Fax (908) 454-3768  
Mon. – Fri. 8:30 am – 4:30 pm  
Mail applications to:  
350 Marshall Street, Phillipsburg, NJ 08865  
housing@norwescap.org

**MERCER COUNTY**

**Mercer County Administration**  
640 S. Broad St. Rm 101, Trenton, NJ 08650  
(609) 989-6959, Fax (609) 278-2758  
Mon. – Fri. 8:30 am – 4 pm  
Call to set up appointment 609-337-0933

**Mercer County Hispanic Assoc. (MECHA)**  
231 Bakers Basin Rd. Unit 5, Lawrenceville, NJ 08648  
(609) 578-4246 Mon. – Fri. 9 am – 4:30 pm  
energy-assistance@njmecha.org

**MECHA @ PSE&G Trenton CSC**  
28 West State St. Trenton, NJ 08608  
Tues. & Thurs. 9 am – 2:30 pm

**MIDDLESEX COUNTY**

**Puerto Rican Action Board (PRAB)**  
313 State St. 3rd FL, Perth Amboy, NJ 08861  
Mon., Tues., Thurs., Fri. 10 am – 3 pm (closed Wed.)  
(732) 828-4510 ext 306 (732) 324-1301 (fax)  
Hea@prab.org

**PRAB @ PSE&G New Brunswick CSC**  
317 George St. New Brunswick, NJ 08901  
Tues. 9 am – 3 pm

**MONMOUTH COUNTY**

**Affordable Housing Alliance (AHA)**  
20 Gibson Place, Suite 200, Freehold, NJ 07728  
(732) 982-8710 (phones are off Thursdays)  
or 59 Broad Street Eatontown, NJ 07724  
or 3535 Route 66 Parkway 100. Building 4,  
Neptune Township, NJ 07753  
Mon. – Fri. 9 am – 4 pm  
HEAdocs@housingall.org or for PAGE applications only:  
PAGEAPP@housingall.org

**MORRIS COUNTY**

**Morris County Org. for Hispanic Affairs, Inc. (MCOHA)**  
95-97 Bassett Highway, Dover, NJ 07801  
(973) 366-1131 or (973) 366-9025  
Fax (973) 361-7878  
Mon., Wed., Thurs., Fri. 9 am – 5 pm; Tues. 9 am – 7 pm  
(City of Morristown and Morris Plains only)  
23 Clyde Potts Dr. Morristown, NJ 07960  
(973) 644-5627 or (973) 644-4884  
Fax (973) 644-4878  
Mon., Tues., Thurs. Fri. 9 am – 4 pm; Closed Wed.  
energy@mcoha.org

**PASSAIC COUNTY**

**County of Passaic Division of Weatherization  
and Home Energy**  
Totowa Business Center, 930 Riverview Drive, Suite 250,  
Totowa, NJ 07512  
(973) 569-4032, Fax (973) 256-2067  
Mon. – Fri. 9 am – 3:30 pm  
energyassist@passaiccountynj.org

**PASSAIC COUNTY**

**Passaic County Home Energy - Paterson Office**  
301 Main St. Center City Mall, U-Level  
Paterson, NJ 07505  
Mon. – Fri. 9 am – 3:30 pm

**Passaic County Home Energy @ Passaic City Hall**  
330 Passaic St. Passaic, NJ 07055  
Mon. – Fri. 9 am – 3:30 pm

**Paterson Task Force (PTF)**  
213 Broadway, Paterson, NJ 07501  
(973) 279-2333 ext. 131 or 132  
amclendon@patersontaskforce.com  
or 32-34 Circle Ave. Paterson, NJ 07522  
Mon. – Fri. 8 am – 4 pm  
rvelez@patersontaskforce.com

**SOMERSET COUNTY**

**NORWESCAP, Inc.**  
170 Watchung Ave. North Plainfield, NJ 07060  
(908) 685-3033  
Mon. – Fri. 8:30 am – 4:30 pm  
Mail Applications to:  
350 Marshall St. Phillipsburg, NJ 08865  
housing@norwescap.org

**UNION COUNTY**

**PROCEED, Inc.**  
1122 E. Grand St. Elizabeth, NJ 07201  
(908) 351-7727 ext. 292  
Mon. – Fri. 8:30 am – 4 pm or  
120 West 7th St. Suite 217, Plainfield, NJ 07060  
Mon. – Fri. 8:30 am – 3:30 pm  
energy@proceedinc.com

**PROCEED, Inc. @ PSE&G Elizabeth CSC**  
550 N. Broad St. Elizabeth, NJ 07202  
Wed. 9 am – 2pm

**PROCEED, Inc. @ PSE&G Plainfield CSC**  
120 W. Seventh St. Plainfield, NJ 07060  
Wed. 9 am – 2 pm

**HOPES CAP, Inc.**  
1201 E. 7th St. Plainfield, NJ 07062  
Attn: Community Programs  
(855) 654-6737 x1016  
Mon. – Fri. 9 am – 5 pm  
Fax (201) 855-5238  
energyassistance@hopes.org

**NOTE:**

Applications must be submitted or mailed to the agency  
address within the county in which you live.

Solicitudes tiene que ser sometidas o enviadas  
a la dirección de la agencia en el condado que vive.

# INTAKE AGENCY

AGENCIES IN NJ ARE  
DESIGNATED BY THE  
DEPARTMENT OF  
COMMUNITY AFFAIRS  
TO ADMINISTER  
LIHEAP & USF



# ONLINE APPS

PROGRAM ONLINE  
APPLICATIONS LINKS

## LIHEAP USF

[pseg.com/energyassistance](https://pseg.com/energyassistance)

## PAGE

[njpoweron.org](https://njpoweron.org)

## NJ SHARES

[njshares.org](https://njshares.org)

## NJ LIFELINE

[aging.nj.gov](https://aging.nj.gov)

# PSE&G RESIDENTIAL ENERGY EFFICIENCY PROGRAMS

# LILIA DIAZ

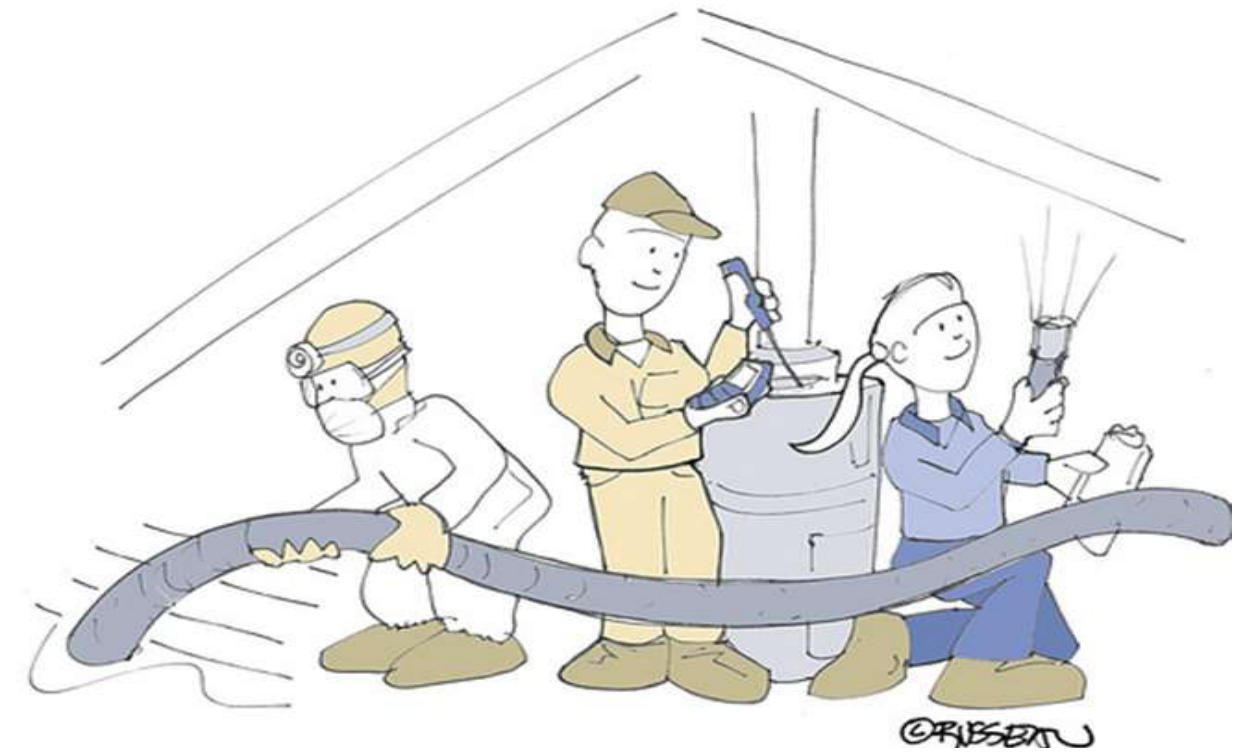
PSE&G Specialist:  
Payment Assistance Outreach

# New Jersey Comfort Partners/PSEG Home Weatherization



# New Jersey Comfort Partners Program

- A FREE energy saving and energy education program for qualified low-income customers
- We help customers save energy and make their homes healthy and safe
- We have helped over 124,000 families since establishment in 2001



## PSE&G Home Weatherization Program for Income-Qualified Customers

- Customers may qualify for a NO-COST energy efficiency inspection—and up to \$7,500 in energy efficiency, health, and safety upgrades at no extra charge.



# New Jersey Comfort Partners Program

## Overview:

- Statewide low-income energy conservation program sponsored by New Jersey Clean Energy Program and administered by gas and electric utilities

## Eligibility:

- Available to all eligible low-income households; no cost to participants
- Total household income  $\leq$  250% of federal poverty guideline OR participating in one of the following income eligible programs (Income Verification may still be required):
  - Lifeline
  - Section 8
  - HEAP
  - TANF
  - SSI
  - PAAD
  - USF
  - Medicaid
- Dwellings of 1 - 14 units - Owners and renters are eligible

## Program benefits:

- Enhance customers' health, safety and comfort
- Reduce customers' household energy consumption
- Make customers' energy bills more affordable



# PSE&G Home Weatherization Program for Income-Qualified Customers

## Overview:

- Free home energy efficiency assessment and up to \$6,000 in energy efficiency upgrades and up to \$1,500 in health and safety improvements

## Eligibility:

- Based on a customer's household income level between 251 – 400% FPL.

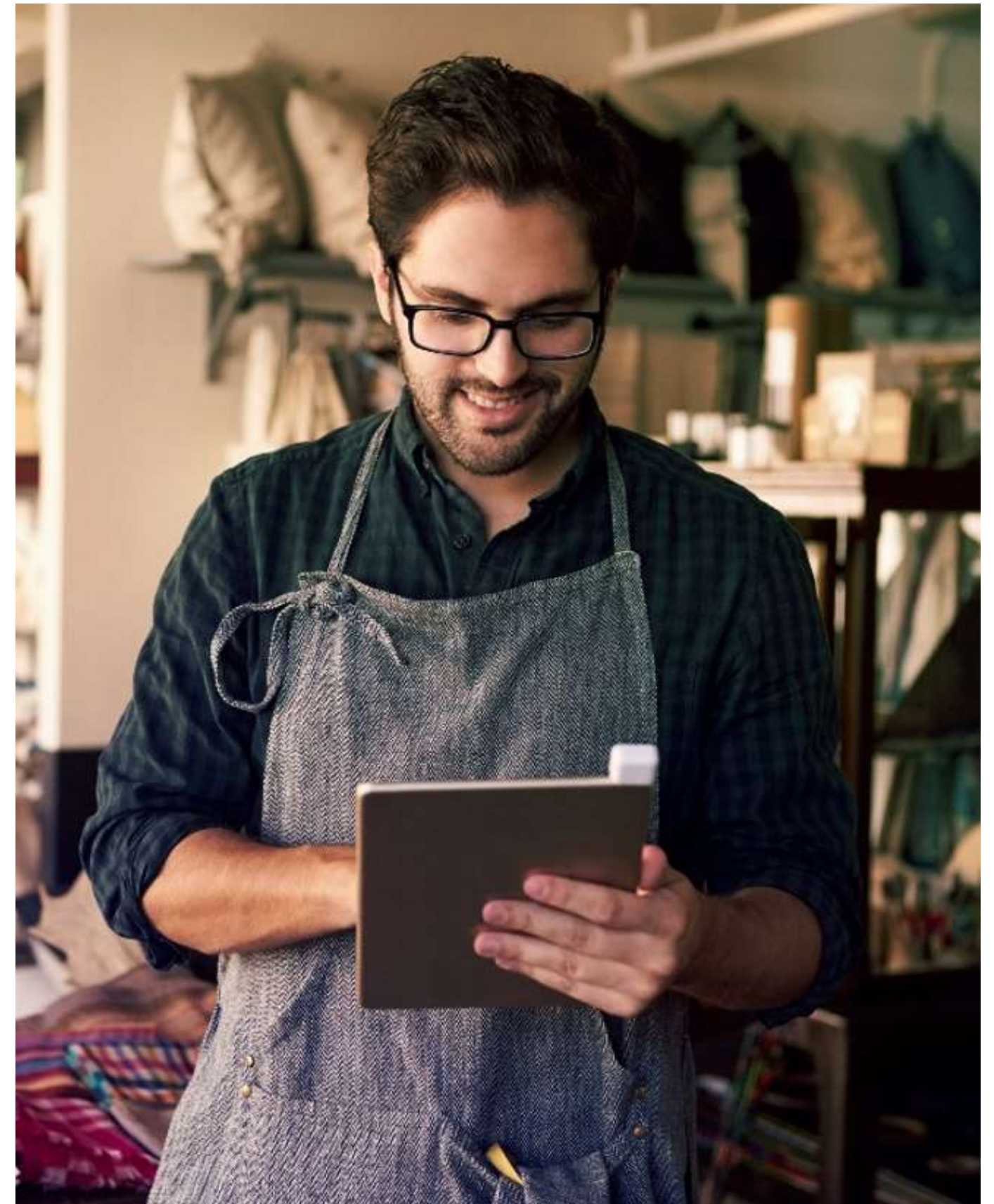


## How it works:

- An energy efficiency professional will perform a home walk-through either in-person or remotely via video chat on your smartphone
- The contractor will recommend specific energy efficiency measures to ensure the best savings
- On the first visit, customers may receive energy-smart products including LED light bulbs, aerators, efficient showerheads and advanced power strips, installed at no cost, to help them start using less energy right away
- Customers might also qualify for additional energy efficiency, health, and safety improvements, valued at up to \$7,500 installed at a future visit that may include:
  - A programmable smart thermostat
  - Insulation upgrades in walls, ceilings, and attics
  - Air sealing of windows and doors

## For More Information

- **[homeenergy.pseg.com/homeweath erization](https://homeenergy.pseg.com/homeweath erization)** – for more information on our moderate income program.
- **[pseg.com/comfortpartners](https://pseg.com/comfortpartners)** – for more information on our low income program.





# Thank you for listening!

Feel free to send in any questions to  
[pao@pseg.com](mailto:pao@pseg.com)

PLEASE STAY ON FOR A BRIEF SURVEY



General questions  
1-800-436-PSEG (7734)

Credit and Collection  
1-800-357-2262

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211



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