



# Working for you

Your Source For Energy Services and Information

# Understanding Your PSE&G Bill

# For Residential Customers

This is a summary of the charges that may apply to you as a customer of PSE&G. It does not replace the PSE&G Tariffs for Electric Service and/or Gas Service that are on file with the New Jersey Board of Public Utilities (BPU). More detailed information, including historical charges, can be found at pseg.com/Tariffs. Please keep this insert for future reference.

## **Electric Service**



# **Details of your electric charges**

Your rate: Residential Service	e (RS)		
Meter # 1000000	Usage		
Actual reading June 30, 2025 Less Actual reading June 1, 2025	5	26872 26116	
Total electric you used	in 29 days	756	kWh
Delivery charges			
Monthly service charge  Charges for delivering electric to y kWh charges	/ou: <b>2</b>		\$6.00
For the first	600 kWh x \$	0.093017	\$55.81
For the next	156 kWh x \$	0.097051	\$15.14
Total electric delivery charges			\$76.95
Supply charges  Cost of electric supplied by PSE&C Charges	G:		
For the first	600 kWh x \$	0.197683	\$118.61
For the next	156 kWh x \$	0.207051	\$32.30
Total electric supply charges			\$150.91

#### **Explaining electric charges**

We charge for the electric you use in Kilowatt hours (kWh). 1 kilowatt is equal to 1,000 watts.



If you use a standard LCD TV which uses ~150 watts while operating, it would take 7 hours of use to equal

August 2025

#### Price to compare @



If you want to consider getting your electric supply from another supplier, you can compare their price with ours. This month, your cost for energy supply is \$150.91 (or an average of \$0.199616 per kWh). This price to compare varies from month to month, depending on your usage.

Your PoD ID is your Point of Delivery identification within PSE&G's system. You will need this number if you are considering enrolling with another supplier.

## **Electric Explanation of Charges**

Total electric charges

The basic billing unit for electricity is a kilowatt-hour (kWh). The charge for each kWh used is determined by the rate schedule.

\$227.86

- 1. Monthly Service Charge: This is a fixed monthly charge that includes the cost to maintain an account for a customer. including metering, billing and Infrastructure Improvement Program (IIP) charges.
- 2. Charges for Delivering Electricity to You: These are charges to deliver electricity to customer's homes. These include costs for government-mandated programs designed to achieve public policy goals, such as energy efficiency. It also includes other program charges such as the Infrastructure Improvement Program (IIP).
- 3. Supply Charges: These are the charges for electric generation, including the cost of the transmission from generation facilities to the local distribution system. Refer to our website for current charges.
- 4. Price to Compare (PTC): Customers may choose to receive electric supply from PSE&G or a Third Party Supplier. This number can help when comparing offers between Third Party Suppliers; it is calculated using a customer's electric usage and the cost per kWh for that electricity. Visit our website https://nj.pseg.com/aboutpseg/regulatorypage/ pricetocompare for the current PTC.
  - For customers who choose to switch to a Third Party Supplier, PSE&G still remains responsible for delivering electricity and resolving delivery service issues for customers.

#### **RATE SCHEDULES AND DESCRIPTIONS**

Residential Service (RS): This is delivery service for residential purposes.

Residential Heating Service (RHS): This rate schedule is closed and in the process of elimination. RHS delivery service is limited to residential purposes where electricity is the sole source of space heating for customers.

Residential Load Management Service (RLM): This rate is also know as "Time-of-Day" residential delivery service. The distribution rate varies between "on-peak" and "off-peak" hours, and by season.

Water Heating Service (WH): This rate schedule is closed and is in the process of elimination. WH delivery service is for controlled water heating.

Water Heating Storage Service (WHS): This is delivery service for controlled water heating storage.

ours, and by season.							
RATES FOR RESIDENTIAL ELECTRIC SERVICE EFFECTIVE JUNE 1, 2025							
	Residential Service (RS)	Residential Heating Service (RHS) (Closed)	Residential Load Mgmt. Service (RLM)	Water Heating Service (WH) (Closed)	Water Heating Storage Service (WHS)		
Delivery Charges							
Service Charge (1):	\$6.00	\$6.00	\$13.94	_	\$1.03		
Distribution Charges: \$/kWh							
0-600 Summer (1&2)	\$0.082602	\$0.092864	_	_	_		
0-600 Winter (1&2)	0.047989	0.047487	_	_	_		
Over 600 Summer (1&2)	0.086677	0.098089	_	_	_		
Over 600 Winter (1&2)	0.047989	0.028721	_	_	_		
Summer On-Peak (1,2&3)	_	_	\$0.112261	_	_		
Summer Off-Peak (1,2&4)	_	_	0.019817	_	_		
Winter On-Peak (1,2&3)	_	_	0.019817	_	_		
Winter Off-Peak (1,2&4)	_	_	0.019817	_	_		
Common Use (1)	_	\$0.098089	_	_	_		
All Use (1)		_		\$0.069457	\$0.002330		
Conservation Incentive Program (5&7)	(\$0.000229)	(\$0.000229)	\$0.007313	ψ0.005437 —	φ0.002550 —		
Societal Benefits Charge (5)	\$0.009212	\$0.009212	\$0.009212	\$0.009212	\$0.009212		
Non-utility Generation Charge (5)	0.000026	0.000026	0.000026	0.000026	0.000026		
Solar Pilot Recovery Charge (5)	0.000002	0.000002	0.000002	0.000002	0.000002		
Green Programs Recovery Charge (5)	0.008049	0.008049	0.008049	0.008049	0.008049		
Zero Emission Certificate Recovery Charge	0.000000	0.000000	0.000000	0.000000	0.000000		
Tax Adjustment Credit	(0.007763)	(0.011074)	(0.007108)	(0.000000)	(0.000000)		
COVID-19 Cost Recovery Charge (5)	0.000518	0.000518	0.000518	0.000518	0.000518		
Electric Supply Charges							
Basic Generation Service Charge: \$/kWh (6)							
0-600 Summer (2&5)	\$0.131800	\$0.106716	_	_	_		
0-600 Winter (2&5)	0.134599	0.112858	_	_	_		
Over 600 Summer (2&5)	0.141148	0.119215	_	_	_		
Over 600 Winter (2&5)	0.134599	0.112858	_	_	_		
Summer On-Peak (2,3&5)	_	_	\$0.223483		_		
Summer Off-Peak (2,4&5)	_	_	0.073564	_	_		
Winter On-Peak (2,3&5)	_	_	0.214313	_	_		
Winter Off-Peak (2,4&5)	_	_	0.081615	_	_		
Summer Use (2&5)	_	_	_	\$0.082061	\$0.074899		
Winter Use (2&5)	_	_	_	0.084109	0.084585		
Transmission Charge: \$/kWh (6)							
All Use (5)	\$0.065877	\$0.035648	_	\$0.000000	\$0.000000		
On-Peak (2,3&5)	_	_	\$0.163387	_	_		
Off-Peak (2,4&5)	_	_	0.000000	_	_		
Reconciliation Charge	Determined Quarterly	Determined Quarterly	Determined Quarterly	Determined Quarterly	Determined Quarte		

### Notes:

- All charges are on a monthly basis, include all applicable taxes; and are applied on a per customer, per kilowatt (kW), or per kilowatt-hour (kWh) basis, as applicable. See Tariff for Provisions of all Rate Schedules.
- (1) Service charges and Distribution charges include Infrastructure Improvement Program (IIP) Charges.
- (2) Summer is defined as the months of June through September. Winter is all other months.
- (3) RLM On-Peak Hours = 7 A.M. to 9 P.M. (EST) Mon.-Fri. During Daylight Savings Time, all times will move ahead one hour (7 a.m. to 8 a.m. and 9 p.m. to 10 p.m.).
- (4) RLM Off-Peak Hours = All Other
- (5) Charge may change periodically. Refer to pseg.com/Tariffs for current charge.
- (6) Basic Generation Service (BGS) Supply Charges, associated with Residential Small Commercial Pricing (RSCP) customers, were split into its component charges, the BGS-Energy & Capacity Charge and the BGS-Transmission Charge.
- (7) The Conservation Incentive Program charge is applicable to RS, RHS and RLM customers. See Electric Tariff and Rate Schedule for details.

JANE DOE Your account number: 1234567890 Invoice number: 012345678901

Details of your gas charges Your rate: Residential Service Gas-Heating - RSG (HTG) Meter # 1000000 Usage Actual reading Jan 31, 2025 2511 Actual reading Jan 2, 2025 2336 Difference 175 Converted to CCF x 1.012 1.0120 177.1 Converted to therms x 1.038 1038 Total gas you used in 29 days 183.830 therms **Delivery charges** Monthly service charge 1 \$10.00 Charges for delivering gas to you: 2 183.830 therms x \$0.645216 \$118 61 Balancing Charge 3 168.200 therms x \$0.000000 \$0.00 Total gas delivery charges \$128.61 Supply charges 4 Cost of gas supplied by PSE&G: 183.830 therms x \$0.326171 \$59.96 Total gas supply charges \$59.96 Total gas charges \$188.57

#### Explaining gas charges

We measure the volume of gas you use in cubic feet (CCF) and then convert it to therms. If you used a standard gas clothes dryer, it would take about 6 hours to equal 1 therm of energy.



#### About the balancing charge

The balancing charge includes pipeline, storage and other costs associated with seasonal peaks in usage. It applies from October through May.

#### Price to compare 6

If you want to consider getting your gas supply from another supplier, you can compare their price with ours. This month, your cost for gas supply is \$59.96 (or an average of \$0.326171 therm). This price to compare varies from month to month, depending on your usage.

Your PoD ID is your Point of Delivery identification within PSE&G's system. You will need this number if you are considering enrolling with another supplier.

# Gas Explanation of Charges

The basic billing unit for gas is a therm. The charge for each therm used is determined by the tariff.

- 1. Monthly Service Charge: This is a fixed monthly charge that includes the cost to maintain an account for a customer, including metering, billing and Infrastructure Improvement Program (IIP) charges.
- 2. Charges for Delivering Gas to You: These are charges to deliver gas to customer's homes. These include costs for government-mandated programs designed to achieve public policy goals, such as energy efficiency. It also includes net revenue credits and other program charges such as the Infrastructure Improvement Program (IIP).
- 3. Balancing Charge: This is a charge for using PSE&G's gas storage system and is applied October through May.
- 4. Supply Charges: These are charges associated with the cost of natural gas supply. Visit our website https://nj.pseg.com/aboutpseg/regulatorypage/gastariffs for current charges.

- If you obtain your gas supply from a Third Party Supplier, this charge will not be included in your PSE&G bill. A similar charge will appear on the bill from your Third Party Supplier.
- 5. Price to Compare (PTC): Customers may choose to receive gas supply from PSE&G or a Third Party Supplier. This number can help when comparing offers between Third Party Suppliers; it is calculated using a customer's natural gas usage and the cost per therm for that gas. Visit our website https://nj.pseg.com/aboutpseg/ regulatorypage/pricetocompare for the current PTC.

For customers who choose to switch to a Third Party Supplier, PSE&G still remains responsible for delivering gas and resolving delivery service issues for customers.

### RATE SCHEDULES AND DESCRIPTIONS

Residential Service Gas (RSG):

This is delivery service for residential purposes.

Commodity Charge (BGSS-RSG):

This is default supply service (BGSS) provided by PSE&G for residential customers served under Rate Schedule RSG. The BGSS-RSG rate may change periodically.

RATES FOR RESIDENTIAL GAS SERVICE (RSG) EFFECTIVE JUNE 1, 2025						
Delivery Charges						
Service Charge (1)		\$10.00				
Distribution Charge (1)	All Use (1) Off Peak (1&3)	\$0.581597 \$0.290798				
Balancing Charge (2)		\$0.100751				
Societal Benefits Charge (4)		\$0.071116				
Margin Adjustment Charge (4)		(\$0.006948)				
Green Programs Recovery Charge (4)		\$0.026046				
Tax Adjustment Credit		(\$0.101904)				
Conservation Incentive Program (4&6)		\$0.064275				
COVID-19 Cost Recovery Charge (4)		\$0.011041				
Commodity Charges						
Basic Gas Supply Service-RSG (4)		\$0.326190				
Basic Gas Supply Service-RSG Off-Peak	(4 & 5)	0.463668				

#### Notes:

All charges are on a monthly basis and include all applicable taxes; and are applied on a per customer, per therm, or per balancing therm basis, as applicable. See Tariff for Provisions.

- (1) Service charges and Distribution charges include Infrastructure Improvement Program (IIP) Charges.
- (2) Applicable in the months of October through May.
- (3) Limited to customers with gas central air-conditioning equipment; see Tariff for provisions. Applicable in the months of April through October at a rate of one-half the applicable Distribution Charge.
- (4) Charges may change periodically. Refer to pseg.com/Tariffs for current charge.
- (5) Applicable in the months of May through October.
- (6) The Conservation Incentive Program charge is applicable to RSG customers. See Gas Tariff and Rate Schedule for details.

## **General Information**

- To access information about past energy usage: Previous billing history, which details your monthly energy use and payments, is available by logging into My Account at pseg.com and then "Billing and Payment History." You can also access PSE&G's Home Energy Analyzer which helps you analyze your home energy use to receive customized energy tips. If you have a smart meter installed, you can also access the MyMeter portal to view electric use by time and date intervals, create energy-use thresholds, receive usage alerts and more.
- Purchased Electric Power Payment Schedule (PEP):
   Under certain conditions, PSE&G will purchase electric energy produced by small power producers. For additional information, write to: Manager Electric Supply Acquisition, PSE&G T8, P.O. Box 570, Newark, NJ 07101.
- Board of Public Utilities (BPU) Assistance: PSE&G is subject to the jurisdiction of the New Jersey Board of Public Utilities, Division of Customer Assistance, 44 South Clinton Avenue, Post Office Box 350, Trenton, NJ 08625-0350. You may contact the BPU at (800) 624-0241 to request assistance in the resolution of a disputed bill.

- Notice to Tenant Customers of PSE&G: BPU regulations state that a tenant customer may not be billed or have their service disconnected for failure to pay for electric and/or gas service that was diverted outside their premises without their permission. If you are a renter and suspect that your meter is supplying service outside your premises, notify PSE&G immediately by calling 1-800-436-PSEG (7734).
- Interest Paid on Residential Billing Error Overpayments:
  As a residential customer, you are entitled to interest on any overpayment made due to a billing error. You must provide written notification to us of the alleged error. If an error is found, interest will apply to any overpayment that is not fully returned or credited to your account within two billing cycles (approximately 60 days) after written notification of the error to us. Interest will be paid or credited at the rate set by the BPU.
- Tax-exempt Customers: Bills for customers exempt from the New Jersey Sales and Use Tax and Corporation Business Tax will be adjusted in accordance with their tax-exempt status. See Tariff for more details.

# Help is available for customers who are struggling to pay their energy bill

Take a minute to see if you qualify for one of the energy assistance programs below.\*

**Programs for Low to Moderate Income Households** 

# The Universal Service Fund (USF) 1-800-510-3102 • pseg.com/EnergyAssistance

USF helps make energy bills more affordable. Incomeeligible customers can receive a monthly USF credit on their PSE&G bill. Customers who apply for USF will be screened for the Fresh Start Program (FSP) automatically if they have a balance of \$60 or more. FSP offers forgiveness of past-due balances. To apply online, visit pseg.com/EnergyAssistance, or download an application at pseg.com/USFapp and submit to a local agency. To find an agency near you, call 1-800-510-3102 or 2-1-1 (Mon. - Fri. 8 a.m. - 8 p.m.).

# SHARES Energy Assistance Grants 1-866-657-4273 • sharesnation.org

Income-eligible customers with a past-due balance on their energy bill can apply for assistance through the following programs:

- NJ Board of Public Utilities Payment Assistance Gas and Electric (PAGE)
- SMART Utility Assistance
- SHARES Energy Assistance

To apply for **PAGE** and **SMART Utility**, you must first complete the application process for the Universal Service

Fund (USF). If you do not qualify or have been denied from USF, you may be eligible for SHARES Energy Assistance. For **SHARES Energy Assistance**, a good faith payment of up to \$100 is required within 90 days prior to applying. To apply online, visit **sharesnation.org**, or download an application at **pseg.com/SHARESapp** and submit at a SHARES' application site. To find a site near you, call 1-866-657-4273.

#### Program for Seniors/Disabled Adults

# NJ Lifeline • 1-800-792-9745 • aging.nj.gov

Lifeline helps senior customers who are at least 65 years old, or disabled customers who are at least 18 years old and receiving Social Security Title II Disability, with a \$225 yearly credit. To apply online, visit **aging.nj.gov** or download an app at **pseg.com/LifelineApp** and submit to a local agency. To find an agency near you, call 1-800-792-9745.

# To apply for, or to get more information about, any of these programs:

- visit pseg.com/Help
- call 1-800-510-3102 or 211
- visit one of PSE&G's 16 walk-in customer service centers

Applications for these programs are available all year but must be accompanied by the required documentation.

\*These programs are available to qualified customers. PSE&G does not administer these programs.

