

For any questions or feedback, please call:
1-833-661-6XXX



We're Improving the Gas System in Your Neighborhood.

This critical work will help keep your gas service safe and reliable. Read below to learn more about work in your area.

First, PSE&G and our approved contractors will be upgrading aging underground gas pipes on your street with new piping.

To upgrade the gas lines, we dig trenches and lay new pipes. At the end of each day, the trenches are backfilled with temporary asphalt and plates are secured. As with any construction project, you will experience changes in traffic patterns, loud noise, and the presence of heavy equipment and machinery. We will work with local police departments to allow local access throughout construction. Typical work hours are between 7 a.m. and 5 p.m., Monday through Friday, with potential for weekend work. Schedules are estimates, weather dependent and subject to change. Throughout the duration of construction, please abide by all "No Parking" signs as they will be posted 24-48 hours before work is scheduled to begin on each street.

Next, our technician will schedule an appointment to access your home or business to connect the service line and gas meter to the new gas main. To improve safety, if your meter is inside, PSE&G will move the meter to the outside of your home or business.

During the reconnection, expect to be without gas service for 2-4 hours. We will do our best to minimize your time without gas service. At the time of your appointment, we will have to dig small openings on your property and/or in the street. When we relocate the meter, our technician will consult with you about your meter's placement outside of the home to maintain our safety standards. Our technician will reconnect and relight all appliances once your service has been completed. If you are not able to legally provide access to the property in question and require landlord approval, please let us know when we contact you to schedule your service appointment.

Finally, we will restore any disturbance after the service work is completed. Grass areas will be restored and reseeded and concrete or asphalt openings will be patched until final restoration work is scheduled.

PSE&G is committed to maintaining excellent customer service, and will replace any disturbances in kind. The time between the service appointment and final restoration on your property may vary depending on weather conditions, crew availability, and time of year. You will receive a notification when final roadway restoration with permanent paving is scheduled.

For more information about this project, as well as specific information about your neighborhood, please visit pseg.com/GasWork. To reach a project representative directly, call our dedicated hotline at 1-833-661-6XXX. Look for more communications as work progresses. As a general reminder, if you smell gas, leave the area and call 911 or PSE&G at 1-800-880-PSEG (7734).