



#### Trimming PSE&G will do:

- Trim tree branches endangering electric wires.
- Remove branches causing excessive stress to service wires which could cause interruptions.
- Assist in the removal of trees within 10 feet of PSE&G overhead lines.
- Only trim trees in proximity to PSE&G power lines.
- If no one is home, a door hanger will be left explaining the work that was completed or to be done.

#### Trimming PSE&G will not do:

- Perform routine tree maintenance for wires that feed individual residences/buildings.
- Respond to same day assistance requests from a tree contractor hired by the customer. Assistance from PSE&G must be scheduled prior to starting work.
- Cut down an entire tree without justification.
- Grind stumps or remove logs.
- Work after hours for routine maintenance.



## Trees and Storms

The safety of our customers and employees is our top priority. To report any unsafe condition call:

**1-800-436-7734**

- Stay away from downed wires. Always assume wires are energized. **Call the number above immediately** to report a downed wire.
- Do not remove trees or branches entangled in wires.
- PSE&G's goal is to remove any trees or limbs as quickly as possible to restore power to our customers.
- We **do not remove** any storm-related tree debris from a customer's property. Contact your municipality regarding removal of debris.

For more information about PSE&G's tree trimming program visit [www.pseg.com/treetrim](http://www.pseg.com/treetrim).

## PSE&G's Vegetation Management Program



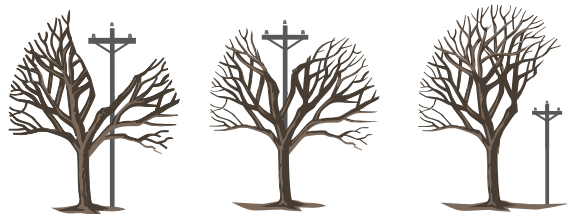
PSE&G's proactive tree trimming program is part of the reason PSE&G has been consistently named the most reliable electric utility in the region.

Keeping power lines clear of vegetation is imperative to safety and reliability. That's why PSE&G is committed to maintaining the health and beauty of New Jersey's trees, while also working to prevent future outages.



### **PSE&G Protocol for Trimming Near Utility Lines for Safety and Reliability:**

- PSE&G is mandated by the NJ Board of Public Utilities to trim all trees interfering with and growing in close proximity to overhead lines, every four years.
- The frequency of tree trimming may occur sooner than four years due to special projects that may require additional tree maintenance or trees that may require more frequent pruning due to their characteristics and proximity to the wires.
- PSE&G's tree trimming program follows standards adopted by the International Society of Arboriculture and the Tree Care Industry Association.
- All employees of the forestry staff inspecting the required tree maintenance are certified arborists/utility specialists.



### **Other Important Information:**

- All necessary tree work will be completed with no expense to the property owner. The work will be completed by experienced tree trimmers who are certified line clearance contractors.
- Trees are trimmed to train the branches to grow away from energized conductors. This is called directional pruning, which allows for the proper sealing of pruning cuts without depleting the tree's natural resources.
- Final decisions on pruning cuts are made based on the species of the tree, its characteristics, shape and growth habits. Other factors taken into consideration are the voltage of lines and the type of line construction located in the vicinity.
- At times, trees may become a safety hazard and may require the entire tree to be removed. Prior to the removal of any tree, proper notification will be given to the property owner either by mail, door hanger or in person and documented by the contractor performing the tree work.

## **Frequently Asked Questions Regarding Regular Tree Maintenance:**

### **Q: Can I trim my own trees?**

**A:** Yes, if they are more than 10 feet from any overhead lines.

### **Q: Who can trim the trees within 10 feet of power lines?**

**A:** Certified line clearance contractors can perform this work.

### **Q: Will all tree debris be removed after regular maintenance?**

**A:** All branches created from scheduled trimming will be chipped. Any wood that is too large to chip will remain onsite and it is the customer's responsibility to remove it.

### **Q: What fees will I incur?**

**A:** There is no expense to the property owner.

### **Q: How do I know which wires are electric lines?**

**A:** They are usually the top two sets of wires on a pole. Speak directly to a PSE&G representative for further clarification.

### **Q: Do I have the right to refuse trimming?**

**A:** No. All tree trimming is mandated by the NJ BPU.

### **Q: What do I do if any damage occurs to my property?**

**A:** Any property damage as a result of our work is managed by PSE&G's claims department. You can contact the claims department at **1-800-252-4688**.

### **Q: What do I do if I see downed wires?**

**A:** First and foremost, stay away from downed wires. Always assume all wires are energized. Call PSE&G at **1-800-436-7734** or log-in to MyAccount to immediately report it.